

August 2025

**CITY OF MEMPHIS**  
**721 W. Robertson Street**  
**Memphis, Texas 79245**  
**Phone: (806)259-3001 Fax: (806)259-3852**  
**[www.memphistexascity.com](http://www.memphistexascity.com)**

### **Monthly Newsletter**

- The TxDot 256 rehabilitation through our town is about to begin construction. Utility line relocations will begin in August of 2025 and are scheduled for completion June of 2026. The utility contractors will begin work at the west end of 256 and move east towards downtown. Coordination is ongoing between TxDot, The City of Memphis, and the Utility Contractor to minimize impact and delays to the citizens of Memphis. We appreciate your patience while the upgrades are made to our town.
- **The water department allows delinquent customers to make payment arrangements to bring their account current. All accounts with delinquent balances for more than two consecutive months must be paid in full to avoid disconnection.** As a reminder, you can pay your water bill online at [www.ThePaymentGroup.com](http://www.ThePaymentGroup.com). We also offer draft payments from any bank account. If you are interested, a form is available at the water office. You can drop your water bill payment in the fire hydrant drop box by the front door of City Hall. If you have any issues or questions about your water bill, please contact City Hall immediately.
- **The city is dedicated to cleaning up the town. The landfill is FREE to Memphis residents and businesses except for roofing materials, appliances containing freon and demolition debris. There is a charge for those items and prices can be acquired by visiting the website or calling (806)259-3001. Landfill hours are Monday – Saturday 8:00 am – 5:00 pm and closed from 12:00 pm – 1:00 pm for lunch. We also want to remind citizens that the alley behind your property is the homeowners' responsibility to mow and keep clean, that includes debris, tree limbs, and grass clippings. Please do not use the dumpsters to throw away grass clippings. We appreciate the City's effort in cleaning up our town.**
- **Great News!! e-Billing is now available. eBill is a FREE service that will allow customers to step away from paper bills, receive your bill by email, and be able to view your bill via an eBill eCommerce account.**
- The City Council meeting will be on Monday, August 11, 2025, in the Council Room at City Hall beginning at 6:00 p.m. A list of the agenda items will be posted on the city website and the front glass at City Hall on Friday, August 8, 2025.
- The Memphis City Pool will be closing on August 10<sup>th</sup>, which will be a FREE admission day to all residents. Regular pool hours are Tuesday – Sunday, 1 pm-6 pm. Admission for day pass: Adults/Students \$5.00, Ages 1-5 \$2.00. For pool rental information contact Shannon Rodriquez at 806-204-1777.
- School begins August 12<sup>th</sup>. Please be cautious in school zones during the hours of 7:15 a.m. and 4:30 p.m. For a list of school activities visit their official website at [www.memphisisd.org](http://www.memphisisd.org).
- The Heritage Hall Museum will be open for the summer months. Museum hours will be Wednesday-Friday 1 pm-5 pm, and every third Saturday. For more information, please call 806-259-3886.
- City offices and the Landfill will be closed September 1st to observe Labor Day.



- **Important Survey Request:** On our website you will find a survey for Service Line Inventory. If you can, please take the time to fill out the survey with as much information as you can. This survey is also available in paper format at the water office. If you have any questions please contact City Hall, 806-259-3001.
- **Recently the Texas Utilities Code, Chapter 182, made customers' utility bill information confidential. This prohibits disclosing any information contained in your account to anyone who is not listed as the customer. The City has a form available that allows disclosure of your account information, if you give permission to do so. For more information or to request a form, please contact the Water Department.**
- The City would like to encourage any resident that has a shelter or basement to contact City Hall or the Fire Department to have it on record, in case of bad weather. This information can be helpful to first responders in case of an emergency. The city has a public storm shelter located in the community center. Signs are posted on the outside of the entrance. When you hear the City sirens sound continuously for one minute, a tornado has been spotted, and you should seek shelter immediately. When there is one short siren, for a few seconds, all is clear, and it is safe to come out of shelter. The Memphis Volunteer Fire Department will be conducting siren test every 2<sup>nd</sup> and 4<sup>th</sup> Monday of the month. As a reminder, the Fire Department still has free smoke detectors. Contact Nick Narvaez at 806-259-2323.
- If you see a streetlight out, you can report the outage to City Hall or online at the Southwestern Electric Power Company's website [www.swepco.com](http://www.swepco.com).
- The Memphis Police Department would like to remind citizens to deter burglary by keeping their valuables secured, locked up & lit up. **IF YOU SEE SOMETHING, SAY SOMETHING! CALL 806-259-2636 TO REPORT ANY SUSPICIOUS PERSONS OR ACTIVITY!**
- **Several area codes in Texas, including 806, now require you to dial all 10 digits when making a local call, including cell phone numbers.** Here are some area numbers you may need:
  - AEP Electric: (800)723-7430
  - Cemetery Association President Randy Phillips: (806)259-3625
  - Chamber of Commerce- (806)259-3144
  - District Adult Probation: (806)259-3388
  - Greenlight Gas: (806)447-1377
  - Hall County Agent Office: (806)259-3015
  - Hall County Appraisal District: (806)259-2393
  - Hall County Clerk Office: (806)259-2627
  - Hall County Dispatch/County Jail: (806)259-2636
  - Hall County Hospital District Indigent Health Care Program: (806)259-3504
  - Hall County Judge: (806)259-2511
  - Hall County Justice of Peace: (806)259-3116
  - Hall County Home Delivered Meals: (806)259-3212
  - Hall County Sheriff Department: (806)259-2151
  - Hall County Tax Office: (806)259-2125
  - Hall County Treasures Office: (806)259-2421
  - Memphis Animal Control (Hall County Dispatch): (806)259-2636
  - Memphis City Pool: (806)204-1777
  - Memphis Fire Department: (806)259-2323
  - Memphis Municipal Court Judge: (806)259-3539
  - Memphis Police Department: (806)259-2916
  - Memphis Post Office: (806)259-2031
  - Memphis Public Library: (806)259-2062