

CITY OF MEMPHIS
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Memphis, Texas 79245
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www.memphistexascity.com

Monthly Newsletter

- **The city is dedicated to cleaning up the town. The landfill is FREE to Memphis residents and businesses except for roofing materials, appliances containing freon and demolition debris. There is a charge for those items and prices can be acquired by visiting the website or calling (806)259-3001. Landfill hours are Monday – Saturday 8:00 am – 5:00 pm and closed from 12:00 pm – 1:00 pm for lunch. We also want to remind citizens that the alley behind your property is the homeowners' responsibility to mow and keep clean, that includes debris, tree limbs, and grass clippings. Please do not use the dumpsters to throw away grass clippings. We appreciate the City's effort in cleaning up our town.**
- **Great News!! e-Billing is now available. eBill is a FREE service that will allow customers to step away from paper bills, receive your bill by email, and be able to view your bill via an eBill eCommerce account.**
- **ePay is also available. ePay, is an additional service which allows customers to pay their water bill or miscellaneous payments via their eCommerce account. Please note, ePay has a convenience fee of 2.99%. Please visit our website, call, or come by the water office for more information on these two new options available for our water customers.**
- **The Memphis City Pool is now open. Pool hours will be Tuesday – Sunday, 1 pm-6 pm. Admission for day pass: Adults/Students \$5.00, Ages 1-5 \$2.00. Season passes: Individuals \$100.00, Family up to 4 members \$150.00 and \$50.00 for each additional family member. For pool rental information contact Shannon Rodriguez at 806-204-1777.**
- **The City of Memphis will have a pet vaccination clinic on Saturday, June 7, 2025, from 9 a.m.-12 p.m. All dogs and cats must have/be current on rabies vaccination and be registered with the city. Contact the Memphis Police Department for more information.**
- **The City Council meeting will be on Monday, June 9, 2025, in the Council Room at City Hall beginning at 6:00 p.m. A list of the agenda items will be posted on the city website and the front glass at City Hall on Friday, June 6, 2025.**
- **The Chamber of Commerce will be having a City wide garage sale on Saturday, June 14th. For more information, contact the chamber at 806-259-3144.**
- **The City Offices, Municipal Court, Public Library, and Landfill Gate will be closed on Thursday June 19, 2025, for Juneteenth.**
- **The City of Memphis General Election was held on Saturday, May 3, 2025. A big congratulations to:
Ward 1: Mark Sweatt
Ward 2: Zack Altman**
- **The Heritage Hall Museum will be open for the summer months. Museum hours will be Wednesday-Friday 1 pm-5 pm, and every third Saturday. For more information, please call 806-259-3886.**

- **Recently the Texas Utilities Code, Chapter 182, made customers' utility bill information confidential. This prohibits disclosing any information contained in your account to anyone who is not listed as the customer. The City has a form available that allows disclosure of your account information, if you give permission to do so. For more information or to request a form, please contact the Water Department.**
- The City would like to encourage any resident that has shelter or basement to contact City Hall or the Fire Department to have it on record, in case of bad weather. This information can be helpful to first responders in case of an emergency. The city has a public storm shelter located in the community center. Signs are posted on the outside of the entrance. When you hear the City sirens sound continuously for one minute, a tornado has been spotted, and you should seek shelter immediately. When there is one short siren, for a few seconds, all is clear, and it is safe to come out of shelter. The Memphis Volunteer Fire Department will be conducting siren test every 2nd and 4th Monday of the month. As a reminder, the Fire Department still has free smoke detectors. Contact Nick Narvaez at 806-259-2323.
- **The water department allows delinquent customers to make payment arrangements to bring their account current. All accounts with delinquent balances for more than two consecutive months must be paid in full to avoid disconnection.** As a reminder, you can pay your water bill online at www.ThePaymentGroup.com. We also offer draft payments from any bank account. If you are interested, a form is available at the water office. You can drop your water bill payment in the fire hydrant drop box by the front door of City Hall. If you have any issues or questions about your water bill, please contact City Hall immediately.
- If you see a streetlight out, you can report the outage to City Hall or online at the Southwestern Electric Power Company's website www.swepco.com.
- The Memphis Police Department would like to remind citizens to deter burglary by keeping your valuables secured, locked up & lit up. **IF YOU SEE SOMETHING, SAY SOMETHING! CALL 806-259-2636 TO REPORT ANY SUSPICIOUS PERSONS OR ACTIVITY!**
- **Several area codes in Texas, including 806, now require you to dial all 10 digits when making a local call, including cell phone numbers.** Here are some area numbers you may need:
 - AEP Electric: (800)723-7430
 - Cemetery Association President Randy Phillips: (806)259-3625
 - Chamber of Commerce- (806)259-3144
 - District Adult Probation: (806)259-3388
 - Greenlight Gas: (806)447-1377
 - Hall County Agent Office: (806)259-3015
 - Hall County Appraisal District: (806)259-2393
 - Hall County Clerk Office: (806)259-2627
 - Hall County Dispatch/County Jail: (806)259-2636
 - Hall County Hospital District Indigent Health Care Program: (806)259-3504
 - Hall County Judge: (806)259-2511
 - Hall County Justice of Peace: (806)259-3116
 - Hall County Home Delivered Meals: (806)259-3212
 - Hall County Sheriff Department: (806)259-2151
 - Hall County Tax Office: (806)259-2125
 - Hall County Treasures Office: (806)259-2421
 - Memphis Animal Control (Hall County Dispatch): (806)259-2636
 - Memphis City Pool: (806)204-1777
 - Memphis Fire Department: (806)259-2323
 - Memphis Municipal Court Judge: (806)259-3539
 - Memphis Police Department: (806)259-2916
 - Memphis Post Office: (806)259-2031
 - Memphis Public Library: (806)259-2062